

Description of UPMU

The “Utilities Performance Monitoring Unit” (UPMU) was established in accordance with WAJ Law No. 18 and its amendments in Article (10) to enhance the water sector principles of transparency and good governance, and to improve the legal and contractual relationship between the Ministry of Water and Irrigation (MWI) and the water utilities.

To meet these objectives, the UPMU performs the following tasks:

- 1- Monitoring the utilities’ performance and issuing performance reports.
- 2- Setting and developing KPI baselines and mechanisms for their calculation and using them as a basis for comparing and evaluating the utilities’ performances.
- 3- Developing and reviewing the necessary documentation for establishing the utilities and developing their tasks/duties (i.e. Development and Delegation Agreements, Establishment Contracts and Internal Bylaws).
- 4- Issue the basis and general evidence which describe the frameworks for developing internal working guidelines and procedures, such as staff and financial guidelines.
- 5- Reviewing, approving and accrediting company business plans and setting targets in cooperation with the utilities and in accordance with water policies.

A steering committee has been established to supervise UPMU, chaired by H.E the Minister of Water and Irrigation, with the following members:

1. H.E. Secretary General of WAJ
2. H.E. Secretary General of MWI
3. H.E. Secretary General of JVA
4. Director of Legal Affairs in MWI
5. Assistant Secretary General for Financial Affairs – WAJ
6. Donors Representative
7. King Abdullah II Centre of Excellence Representative

The figure below shows UPMU’s approved organizational structure:

